

# Dollars and Sense

Summer 2021

your source for Northwestern Mutual Credit Union news



## NMCU's Virtual 88th Annual Meeting Recap

The 88th Annual Meeting was held via RingCentral on April 27th, with over 90 members in attendance. There were four positions open for the Board of Directors. The following were elected to three-year terms: Tim Sternberg (incumbent), Aaron Schroeder (incumbent), Jeff Nelson and Christopher Miller.

Directors Brian McDonald and Ron Thelen decided not to seek re-election. Their experience and knowledge will be missed and we thank them for their volunteerism. Reports of operations were presented by 2020's Chairman of the Board, Ryan Fleming, and the NMCU President, Joe Bukowski. Joe discussed highlights from 2020, and opportunities for the credit union in 2021.

Members attending were entered into a raffle, and six members won Visa giftcards, which were mailed to the winners. We sincerely thank all of those who took part in the meeting!

The Board of Directors is comprised of credit union members who work voluntarily to look out for the members' best interests. They attend monthly meetings, serve on various committees and act as a sounding board for the membership.

### Current Members of the Board of Directors:

Ryan Fleming, Chair  
Tim Sternberg, Vice Chair  
Jeff Koeberl, Treasurer  
Aaron Schroeder, Secretary  
Jeff Niehaus, Assistant Secretary

Christopher Miller, Director  
Emily Ho, Director  
Ellen Hopper, Director  
Jeff Nelson, Director  
Jon Sternberg, Director  
Justin Ugent, Director



## Branch Lobbies are Open to All NMCU Members

**Our branch lobbies are open to all NMCU members from 8:00am - 4:00pm Monday through Friday. All members must follow the same on-campus safety protocols as NM employees. If you are not feeling well, please stay home. Masks are no longer required for fully vaccinated persons when on campus; non-vaccinated persons must wear a mask. We are happy to be back!**

### REMINDER: New Northwestern Mutual ID Badges



All Northwestern Mutual employees were issued new ID badges in May. Since the new ID badge does not include a photo, we want to encourage you to please bring in your drivers license with you to be scanned into our system when you visit the branch lobby during your first visit back on campus. Once we have it on file, we will be able to verify your identity with just your ID badge for future lobby visits.

If you are coming to the branch for a notary or signature guarantee, please bring in your drivers license to your appointment. A photo ID is required during the notary/signature guarantee process.



# A Better Way to Pay For College from Northwestern Mutual Credit Union

**Northwestern Mutual Credit Union is here to help you navigate funding your higher education.**

The past year has been full of changes and unknowns. As we look toward the upcoming academic year, you shouldn't have to worry about how you will pay for college. One thing is certain: Northwestern Mutual Credit Union has you covered with our private education line of credit.

## MULTI-YEAR APPROVAL

Complete one easy online application and get access to funding for your entire undergraduate or graduate career; in future years, simply submit a draw request for the amount you need disbursed directly to your school.<sup>1</sup>

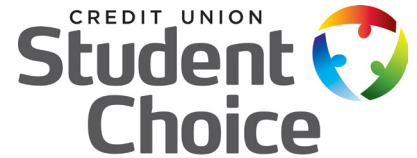
## PERSONALIZED SUPPORT

Our College Counselor provides personal, one-on-one consultation for all your financial aid questions. Whether you're a parent, high school student, or college graduate entering loan repayment, our counselor can walk you through the necessary steps to make smart decisions about paying for college – and beyond.

**EMAIL OR SET UP AN APPOINTMENT** by visiting [mynmccu.studentchoice.org/plan-forcollege/college-access-counselor](http://mynmccu.studentchoice.org/plan-forcollege/college-access-counselor)

## Why secure funding with NMCU?

- o Multi-year approval – apply once for your entire undergraduate or graduate career.
- o Personalized, one-on-one support.
- o Borrow from a trusted, not-for-profit lender.



**GET STARTED TODAY!** Visit [mynmccu.studentchoice.org/find-a-loan](http://mynmccu.studentchoice.org/find-a-loan)

<sup>1</sup> Subject to credit qualification and annual credit review. Must meet school's Satisfactory Academic Progress (SAP) requirements



## Your Protection Matters to Us

Fraud is on the rise throughout the financial industry, and our members are not immune. We are seeing an increase in phishing and phone scam attempts targeting some members. While these instances are not frequent, we want you and your accounts to be protected.

A few examples we have seen involve:

- 1.** A large online shopping retailer indicating they need to credit you back for a fraudulent purchase made on your account.
- 2.** Receiving an email that your antivirus software is out of date and will be auto renewing with a large dollar amount attached to it. You are directed to call a number and the individual will direct you to a website and ask you to log in to online banking simultaneously.

Usually these types of activities are **not legitimate**. Be sure to stay vigilant - always ask questions and verify. Don't be afraid to end a call or chat session if something doesn't feel right.

For more examples of fraud tactics, and some safety tips to keep your information secure, visit our website at [mynmccu.com](http://mynmccu.com) and click on the 'Keep Your Accounts Safe' web banner.



56323-NEWS-072021

**24 Hour Access to Account Information**

**Web:** [www.mynmccu.com](http://www.mynmccu.com)

**Audio Response - Local:** 414-665-2992 **Toll Free:** 800-508-9670



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